AY 2 6 2006 W			Datase and To	PTO/SB/21 (09-04) Approved for use through 07/31/2006. OMB 0651-0031 rademark Office; U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction TRANSMIT FORM (to be used for all correspondence) Total Number of Pages in This Su	Ce after initial filing)	s are required to respond to a control Application Number Filing Date First Named Inventor Art Unit Examiner Name Attorney Docket Number	June 28, 20 Smith et al 2654 Armstrong	ormation unless it displays a valid OMB control number.
Fee Transmittal Form Fee Attached Amendment/Reply After Final Affidavits/declara Extension of Time Requirement Form Information Disclosure Some Certified Copy of Priority Document(s) Reply to Missing Parts/Incomplete Application	ation(s) est Request Statement	Drawing(s) Licensing-related Papers Petition Petition to Convert to a Provisional Application Power of Attorney, Revocati Change of Correspondence Terminal Disclaimer Request for Refund CD, Number of CD(s) Landscape Table on C	Address	After Allowance Communication to TC Appeal Communication to Board of Appeals and Interferences Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) Proprietary Information Status Letter Other Enclosure(s) (please Identify below): Return Postcard PTO SB08 - 3 pages Copies of 20 non-patent documents
Reply to Missing under 37 CFR 1. Firm Name WITHERS & Signature Printed name Jeramie J. Ke Date May 15, 2006 I hereby certify that this corresp sufficient postage as first class in the date shown below: Signature	SIGNATURE C KEYS, LLC eys CERTIFIC	CATE OF TRANSMIS imile transmitted to the USF dressed to: Commissioner	Reg. No. SION/MA	42,724

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

PTO/SB/17 (12-04)
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ork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number Under the P

Complete if Known Effective on 12/08/2004. 6 FRANCE Lant to the Consolidated Appropriations Act, 2005 (H.R. 4818). 09/892,664 Application Number

FEE IKANSIVIIIIAL	Filing Date	June 28, 2001
For FY 2005	First Named Inventor	Smith et al.
	Examiner Name	Armstrong
Applicant claims small entity status. See 37 CFR 1.27	Art Unit	2654
TOTAL AMOUNT OF PAYMENT (\$) 180.00	Attorney Docket No.	20009.0132US01 (BS00-353)

Check Credit Card Money Order None Other (please identify):									
Deposit Account Deposit Account Number: For the above-identified deposit account, the Director is hereby authorized to: (check all that apply) Charge fee(s) indicated below Charge fee(s) indicated below, except for the filing fee Charge any additional fee(s) or underpayments of fee(s) Charge fee(s) indicated below, except for the filing fee Charge any additional fee(s) or underpayments of fee(s) Charge fee(s) indicated below, except for the filing fee Charge any additional fee(s) or underpayments of fee(s) Charge fee(s) indicated below, except for the filing fee Charge any additional fee(s) or underpayments of fee(s) Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Charge fee(s) indicated below, except for the filing fee Indicated feelow overpayments FEE CALCULATION 1. BASIC FILING, SEARCH, AND EXAMINATION FEES FILING FEES Small Entity Fee (s) Fee (s) Fee (s) Fee (s) Fee Sall Entity Fee (s) Fee (s) Fee (s) Fee Sall (s) Fee Sall (s) Fee (s) Fee Sall (s) Fee (s) Fee (s) Fee Sall (s) Fee (s) Fee Sall (s) Fee (s) Fee Sall (s) Fee Sall (s) Fee (s) Fee (s) Fee Sall (s) Fee (s) Fee Sall (s) Fee (s) Fee Sall (s) Fee (s) Fee Paid (s) Fee (s) Fee Paid (s) Fee Sall (s) Fee	METHOD OF PAYMEN	T (check all	that apply)						
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SUBMITTED BY		./		
Signature	Jann 1	lyo	Registration No. 42,724 (Attorney/Agent)	Telephone 678-565-4748
Name (Print/Type	Jeramie J. Keys			Date May 15, 2006

This collection of information is required by 37 CFR 1.136. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 30 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS SEND TO: Commissioner for Patents. P.O. Box 1450, Alexandria VA 22313-1450. ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

S/N 09/892,664 PATENT

N THE STATES PATENT AND TRADEMARK OFFICE

Applicant:

Smith et al.

Examiner:

Armstrong

Serial No.:

09/892,664

Group Art Unit:

2654

Filed:

June 28, 2001

Docket No.:

20009.0132US01 (BS00-353)

Title:

Voice Input to Systems Interface to Legacy Systems

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22213-1450

on May 15, 2006.

Name: Jeramie J. Keys

INFORMATION DISCLOSURE STATEMENT (37 C.F.R. § 1.97(e)(2))

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

With regard to the above-identified application, the items of information listed on the enclosed Form SB08A are brought to the attention of the Examiner.

This statement is submitted as certified below under 37 C.F.R. §1.97(e) (2) by the undersigned. As prosecution has been closed, this statement is being submitted with the appropriate fee due.

No item of information contained in the this information statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to filing of the information disclosure statement.

No representation is made that a reference is "prior art" within the meaning of 35 U.S.C. §§ 102 and 103 and Applicants reserve the right, pursuant to 37 C.F.R. § 1.131 or otherwise, to establish that the reference(s) are not "prior art." Moreover, Applicants do not represent that a

S/N 09/892,664 Docket No. 20009.0132US01

reference has been thoroughly reviewed or that any relevance of any portion of a reference is intended.

Consideration of the items listed is respectfully requested. Pursuant to the provisions of M.P.E.P. 609, it is requested that the Examiner return a copy of the attached SB08 form, marked as being considered and initialed by the Examiner, to the undersigned with the next official communication.

Please charge any additional fees or credit any overpayment to Deposit Account No.50-3025.

Respectfully submitted,

Jeramie J. Keys

Reg. No. 42,724

WITHERS & KEYS, LLC P.O. Box 71355

Marietta, GA 30007-1355 Telephone: 678.565.4748

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

of 3

Complete if Known				
Application Number	09/892,664			
Filing Date	June 28, 2001			
First Named Inventor	Smith et al.			
Art Unit	2654			
Examiner Name	Armstrong			
Attorney Docket Number	20009.0132US01 (BS00-353)			

	-		U. S. PATENT	DOCUMENTS	
Examiner Initials*	Cite No. ¹	Document Number Number-Kind Code ^{2 (f known)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	1	US- 5,623,404	04/1997	Collins et al.	
_	2	^{US-} 5,848,403	12/1998	Gabriner et al.	
	3	^{US-} 5,920,846	07/1999	Storch et al.	
	4	^{US-} 6,578,005	06/2003	Lesaint et al.	
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	FOREIGN PATENT DOCUMENTS								
Examiner Initials*	Cite No.1	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages				
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Examiner	Date	
Signature	Considered	

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. Skind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. Bapplicant is to place a check mark here if English language Translation is attached.

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ADE	eronomi 1449/P10	,		Application Number	09/892,664	
INFORMATION DISCLOSURE				Filing Date	June 28, 2001	
STATEMENT BY APPLICANT		First Named Inventor	Smith et al.			
				Art Unit	2654	
(Use as many sheets as necessary)		Examiner Name	Armstrong			
Sheet	2	of	3	Attorney Docket Number	20009.0132US01 (BS00-353)	

		NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No. 1 Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume number(s), publisher, city and/or country where published.					
	5	"Return on Investment Model", web.archive.org webpage of Norand.com, Feb. 6 1998, pp. 1-5.				
	6	"Norand-Payback", web.archive.org webpage of Norand.com, Feb. 6, 1998, pp. 1-2.				
	7	"Norand-Products", web.archive.org webpage of Norand.com, Feb 6, 1998, pp. 1-5.				
	8	"Norand-Case Study", web.archive.org webpage of Norand.com, Feb. 1998, pp. 1-3.				
	9	Haugen, Dyan L.; Hill, Arthur V; "Scheduling to Improve Field Service Quality", Summer 1999, Decision Sciences, 30, 3: ABI/INFORM Global, pp. 783-804.				
	10	Freedman, David H; "Case Study: Gas Attack", Aug. 25, 1997, Forbes ASAP Supplement, pp. 45-52, Dialog 01485548 01-36536.				
	11	McCarthy, Vince, "The Transformation of the Public Network", March 20, 1995, Telephone, v228n12, pp. 88-100, Dialong 0100552196-54914.				
	12	Paz, Noemi M; Leigh, William; "Maintenance scheduling: Issues, results and research needs", 1994, International Journal of Operations & Production Management, v14n8, pp. 47-69, Dialog 00956565 96-05958.				
	13	Tseng, Paul C; Lewis, Malcom; "Best Practices and Design Tips", April 1999, Contracting Business, v56, n4, p2s84(1), Dialog 06305741 54514903.				
**	14	Jewett, Dale,; "Service Call", July 21, 1997, Automotive News, p61, Dialog 05140584 47847132.				

Examiner	Date	
Signature	Considered	

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

considered. Include copy of this form with next communication to applicant.

1 Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.

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MARTIN	e for form 1449/PTO			Application Number	09/892,664		
INF	ORMATION	I DIS	CLOSURE	Filing Date	June 28, 2001		
STATEMENT BY APPLICANT		First Named Inventor	Smith et al.				
				Art Unit	2654		
(Use as many sheets as necessary)		Examiner Name	Armstrong				
Sheet	3	of	3	Attorney Docket Number	20009.0132US01 (BS00-353)		

		NON PATENT LITERATURE DOCUMENTS	
Examiner Initials*	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	15	Southerland, Randy; "Not your typical garbagemon", Feb. 2000, Waste Age, 31, 2, ss50, Dialog 11970477 60110303.	
-	16	"The Luxury Class Database", April 3, 1995, InformationWeek, n 521, p100+, Dialong 00593604 23168942.	
-	17	Ivey, Mike; "Cub: Toughen Penalties vs. Ameritech", Sep. 7, 2000, Madison Captial Times, Madison, Wisconsin, p. 1E, ProQuest ID 59714682.	
	18	Jaffe, Charles; "Gas Supplier takes timing seriously if delivers are late, the product is free". Feb. 5, 1989. The Morning Call, Allentown, PA, p.D.01, ProQuest ID 92485879.	
	19	Lister, Karen; "Improvements cited in Portland cable service", July 21, 1995, Corpus Christi Caller Times, Corpus Christi, TX., Sec. B, p. 2, ProQuest 6892257.	
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